

**Ishwor Ghimire**  
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**Date of Birth:** January 13, 2004  
**Permanent Address:** Kawasoti, Nawalpur, Nepal  
**Temporary Address:** Kathmandu, Nepal

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## **Brief Profile**

I'm passionate about travel, aviation, and hospitality, with experience as a Customer Service Department Intern at Nepal Airlines. I've gained valuable insights into airline services, customer care under pressure, and the importance of clear communication. I'm excited to explore opportunities that allow me to apply my skills, continue learning, and contribute to enhancing the travel experience.

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## **Education**

### **Bachelor of Travel and Tourism Management (BTTM)**

Nepal Academy of Tourism and Hotel Management (NATHM)

*2021 - Present*

- TU Topper with 3.84 GPA in the 3rd Semester

### **Management (10+2)**

Madhyabindu Multiple Campus, Kawasoti-3, Nawalpur

### **SLC**

Prithvi Ma. Vi., Devchuli-10, Nawalpur

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## **Professional Experience**

### **Trainee Junior Assistant**

Nepal Airlines Corporation (NAC)

*Jul 2025 - Present*

- Assist in tracking, processing, and resolving delayed, lost, or damaged baggage claims
- Maintain accurate records and reports to support service quality and accountability.

### **Event Associate**

Vision Three Sixty

*Dec 2024 - Jun 2025*

Supported the successful delivery of two major World Bank events:

- Accelerating Foundational Learning: Going to Scale in South Asia (Dec 2024)
- MANGO Launch Pad 2025 (Jun 2025)
  - Coordinated airport transfers and guest logistics.
  - Assisted with pre-event planning and team coordination.
  - Led on-ground support to ensure smooth event flow.

### **Assistant Coordinator (Intern)**

Nepal Academy of Tourism and Hotel Management (NATHM)

*May 2023 - May 2025*

- Manage class schedules and daily administrative tasks.

- Create and edit promotional materials for the college and student clubs.
- Supervise and counsel a student body of around 1000 individuals.

### **Content Writer (Intern)**

Himalayan Glacier Adventure and Travel Company

*January 2023 - May 2023*

- Developed and executed engaging travel content.
- Created captivating travel guides and social media posts to enhance brand visibility and customer engagement.

### **Researcher for “Nepal Hotel Yearbook -2024”**

Hotel Association of Nepal (HAN)

- Assisted in the collection and identification of relevant raw data.
- Ensured the accuracy and richness of content for the publication.

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### **Skills and Achievements**

- **Languages:**
  - English
  - Nepali
  - Hindi
- **Volunteering:**
  - Guest Handling at **Nepal International Tourism Expo (NITE)**
  - Walkathon organized by **The Embassy of India, Kathmandu**
  - Walkathon & Half Marathon by **NRS Sports Foundation**

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### **Interests**

- Traveling and exploring new destinations
- Blogging and video creation
- Learning about new technology

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### **References**

#### **Shubham Poudel**

Program Coordinator - BTM

Nepal Academy of Tourism and Hotel Management

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#### **Binod Aryal**

Program Coordinator - BHM

Nepal Academy of Tourism and Hotel Management

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